Interprofessional by Design™

What You Need to Know to Advance Team-Based Care and Return on Investment:
Integrated Care and Care Coordination

March 28-30, 2018 | Tempe, AZ

DAY 1		
Schedule	**Segment Title**	**Learning Objectives**
8:30-9:00 am	**Registration, Breakfast and Networking**	N/A
9:00-9:30 am	**Welcome and Introductions**	• Review goals for the workshop • Describe the plan and sequence for integrating concepts and strategies across each of the modules • Initiate self-assessment tools and checklists for workshop
9:30-11:00 am	**Module 1 - High Performance Teamwork**	• Relate personal workshop objectives to national quality goals • Identify characteristics of effective teams • Illustrate situations in education and practice that require effective teamwork
BREAK		
11:15 am-12:00 pm	**Module 2 - Introduction to ROI Analysis**	• Anticipate potential scenarios in daily work that would benefit from using ROI tools • Identify the major concepts and steps used in ROI analysis • Compare scenarios and application of ROI concepts • Review and refine ROI checklist for team-based practices like care coordination and integrated care
12:00-1:00 pm	**WORKING LUNCH**	Module 2 Continued
1:00-1:45 pm	**Module 2 - Introduction to ROI Analysis**	Module 2 Continued
BREAK		
2:00-4:15 pm	**Module 3 - Optimizing Core Team Tools and Strategies**	• Identify team tools and strategies currently practicing and providing experientially in student rotations • Review best practices in huddles, team meetings, and shared care planning • Analyze opportunities to optimize core team tools and strategies
4:15-4:30 pm	**Module 4 - Wrap Up**	• Summarize key takeaways from Day 1 • Identify areas requiring further discussion and application • Review homework to plan for Day 2

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DAY 2		
Schedule	Segment Title	Learning Objectives
8:30-9:00 am	**Registration, Breakfast and Networking**	N/A
9:00-10:30 am	**Module 1 - High Performance Teamwork: Care Coordination**	• Recognize core components of care coordination • Analyze team roles and responsibilities to optimize team-based care coordination and ROI
BREAK		
10:45-12:00 pm	**Module 1 - High Performance Teamwork: Care Coordination (cont.)**	Module 1 Continued
12:00-1:00 pm	**LUNCH**	N/A
1:00-2:30 pm	**Module 2 - High Performance Teamwork: Integrated Care**	• Recognize core components and continuum of integrated care • Analyze team roles and responsibilities to optimize team-based integrated care and ROI
BREAK		
2:45-4:15 pm	**Module 3 - Application of High Performance Teamwork: Care Coordination and Integrated Care**	• Practice strategies and tools for care coordination and integrated care
4:15-4:30 pm	**Module 4 - Wrap Up**	• Summarize key takeaways from Day 2 • Identify areas requiring further discussion and application • Review homework to plan for Day 3

DAY 3		
Schedule	**Segment Title**	**Learning Objectives**
8:30-9:00 am	**Registration, Breakfast and Networking**	N/A
9:00-9:45 am	**Module 1 - ROI Analysis**	• Review core concepts in ROI analysis • Add to scenarios to apply ROI thinking and analysis in daily work • Identify common issues in ROI analysis • Refine ROI checklist
BREAK		
10:00-11:30 am	**Module 2 - Calculating ROI: Individual**	• Define steps in calculating ROI for individual team members. • Calculate the ROI for adding or changing a team member, • Practice explaining ROI calculations to students, clinical team members and administrators.
11:30-12:30 pm	**WORKING LUNCH**	Module 2 Continued
12:30-1:15 pm	**Module 2 - Calculating ROI: Individual (cont.)**	Module 2 Continued
1:15-1:45 pm	**Module 3 - Calculating ROI: Team**	• Define steps in calculating ROI for a team • Compare calculating individual and team ROI • Apply the steps in calculating ROI for a new team-based model of care coordination or integrated care
1:45-2:45 pm	**Module 4 - Putting It All Together**	• Reflect on key takeaways from workshop • Select two priorities for immediate application and continuing practice • Translate priorities into measurable objectives and timeline.
2:45-3:00 pm	**Preparing to Adjourn**	• Evaluate achievement of workshop objectives • Analyze personal readiness to practice workshop content and tools